

**MASSACHUSETTS STATE LOTTERY COMMISSION
JOB DESCRIPTION**

Title: Central Repair Technician

Department: Sales / Technical Support

Supervision Received: Supervisor, Technical Support
Manager, Technical Support

Supervision Exercised: N/A

Grade: 20

Salary Range: \$53,113.29 - \$70,053.01

Shift: Mon – Fri 7:45am – 4:00pm
Mon – Fri 6:45am – 3:00pm

JOB SUMMARY:

Work within a team environment supporting the MSLC's various terminal offerings. Diagnose and repair all sub-assemblies and peripherals of the Lottery's on-line and off-line terminal wagering system to manufacturers specifications. Complete all related paperwork to ensure accurate database entry work for future trend analysis and ensuring proper inventory control. Execute all database entry requirements to ensure accurate equipment repair histories and quantify daily participation.

ESSENTIAL FUNCTIONS:

- Maintain a clean and orderly workstation.
- Troubleshoot and Repair all sub-assemblies to manufacturer's specifications for supporting all classifications of our terminal wagering system.
- Fulfill or exceed expected daily contribution to departmental repair volume
- Complete all repair paperwork to ensure accurate inventory and repair records.
- Execute all Quality Assurance procedures to maximize MTBF.
- Work in close proximity to others while maintaining a harmonious work environment.
- Ability to complete multiple tasks throughout scheduled shift.
- Perform related duties as assigned by Manager / Supervisor.
- Ability/Willingness to Educate/Train new member of staff.

- Perform all database entry procedures, inventory, and repair history

JOB REQUIREMENTS

- Physically capable to perform heavy lifting (up to 50 lbs.) and work on feet all day completing repetitive tasks.
- Bending

PREFERRED QUALIFICATIONS:

- Thorough knowledge of and/or experience with Gaming terminal hardware.
- Thorough knowledge of electronic test and repair equipment, i.e., solder stations, meters, diagnostic software etc.
- Working knowledge of telecommunications network as it relates to MSLC terminal wagering system – wireless communication via LAN/WAN
- Working knowledge of PC driven database management systems; Trackinfield, Access, Impromptu.
- Ability to evaluate and repair prototype products – Draft evaluation for such for management review.
- Ability to communicate in a professional and courteous manner with staff and public.
- Strong self-starter who exhibits initiative and believes in a team oriented philosophy.
- Willingness to participate in special projects as needed.
- Excellent punctuality and attendance.
- Must have valid driver's license.
- Candidate should have a general working knowledge of audiovisual installations, connector types. Experience with signal flow and signal types is a plus.

To be considered for this position, please submit your resume or application to the attention of Human Resources, Massachusetts State Lottery Commission, 60 Columbian Street, Braintree, MA 02184. Materials may also be sent electronically to humanresources@masslottery.com

The Massachusetts State Lottery Commission is an equal opportunity employer. Women and minorities are strongly encouraged to apply.

**Application Deadline
Wednesday, August 9, 2017**